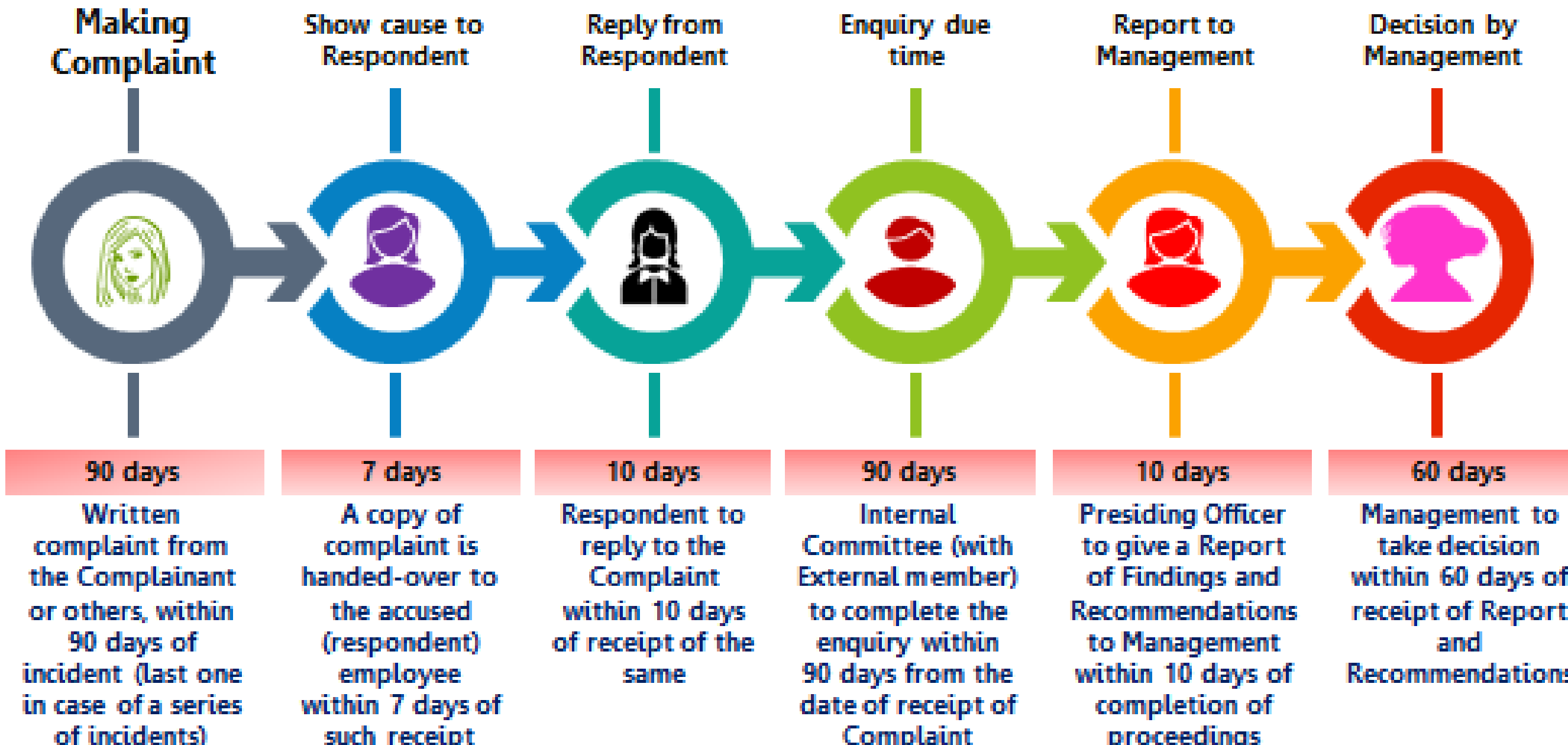


Enquiry - Timelines



Internal Committee can consider further 90 days for receipt of complaint in genuine cases

Communications can be between Internal Committee and Complainant/Respondent only

Aggrieved??? Either Party (Complainant or Respondent) can appeal within 90 days of decision by Management

